



Chris Heaton-Harris
Member of Parliament for Daventry
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Dear Constituent,

Thank you for contacting me about the increased use of digital tickets, such as e-tickets, for sport or entertainment.

I appreciate you raising your concerns with me about the impact of digital tickets on digital exclusion and I agree that venues should have measures in place to ensure that those without access to the means to use digital tickets can still access venues.

I encourage anyone struggling with digital tickets to contact the venue of the event they wish to attend and find out what measures are in place to support those without access to digital tickets. However, ultimately, entry policy is a private matter for the venue/company, and I know that digital tickets can help tackle counterfeit tickets and fraud.

I know that tackling digital exclusion is a priority for the Government, and I will ensure that Ministers are aware of your concerns.

Thank you again for taking the time to contact me.

Yours faithfully,

CHRIS HEATON-HARRIS MP
MEMBER OF PARLIAMENT FOR DAVENTRY